



Date:\_\_\_\_\_

Customer:\_\_\_\_\_

American Aquascapes Inc. is pleased to provide a Pond Maintenance Agreement for the \_\_\_\_\_\_ residence Located at \_\_\_\_\_\_.

## 1. Terms of Agreement

This agreement shall commence in \_\_\_\_\_\_ and shall remain in full force and effect until \_\_\_\_\_\_, or until terminated according to the provisions of this Agreement.

- 1.2 If either party shall neglect or fail to perform any of its obligations under this agreement, the other party shall have the right to terminate this Agreement.
- 1.3 American Aquascapes Inc. may, at its option, immediately terminate this agreement, or temporarily suspend all of its responsibilities stated in this agreement, for payment delinquency in any amount in excess of thirty (30) calendar days.

# 2. Service Provided

American Aquascapes proposes to furnish all labor necessary to maintain an ecologically balanced water garden. Service includes \_\_\_\_\_\_\_ service calls by an American Aquascapes technician. The visit will consist of The following:

- Clean Skimmer Net
- Clean Skimmer filter mat (if needed)
- Check pump for proper flow
- Check and adjust Automatic water fill valve (if needed)
- Trim and remove any dead plants and water lilies
- Remove debris
- Replace any out of place gravel and rock
- Apply water treatments as needed (customer provided)
- Give recommendations, product replacement needs, and aesthetic enhancement recommendations as needed.

## 3. Service Exclusions

The following services are not provided in the Maintenance Package, but can be contracted through American Aquascapes Inc.

### • Spring Cleanout

Includes draining of pond, removal of fish, power washing of rock and boulders, repositioning boulders as needed, Refill pond, de-chlorinate water and introduce fish back into pond.

#### • Winter Maintenance

Maintain proper water levels to keep the water feature running all winter, ensure that there is a hole in the ice for adequate oxygen for optimum health of fish, install bubbler, heaters, or aerators as needed, add cold water bacteria, monitor and make assessments to ensure the pond is running properly.

#### • Water Treatments

Aquascape Inc, brand products must me used to insure water quality.

### 4. Charges / Payment

Maintenance Service cost for the \_\_\_\_\_\_ water gardening season for your water feature will be \$\_\_\_\_\_\_ Services are available monthly, bi-weekly, or weekly and will be billed monthly. All claims and payments must be made within the pay period. Late payments will be subject to an interest charge. NSF checks are subject to a \$30.00 service charge.

#### Understood, Agreed & Approved

We have carefully reviewed this contract and agree to and accept all of its terms and conditions.

American Aquascapes, Inc.

Maintenance

Print

Date

Customer

Print

Date

Thank you for choosing American Aquascapes, Inc. for your water gardening maintenance. We are updating our Database to better communicate with you. Please fill in the information below so we may update/confirm your Information. Thank You!

Home Phone

Mobile Phone

E mail Address